



A Healthcare Security Leader

The healthcare sector faces unprecedented levels of exposure to security risk, with COVID triggering record numbers of cyber incidents targeted at the sector, and healthcare workers continuing to be among the vulnerable to incidents of workplace violence.

Having been a trusted security risk solutions partner to hospitals and healthcare providers for decades, we understand the unique safety and security challenges of the sector and the importance of protecting its critical services from disruption and harm.



Rapid response and support

The importance of speed in response to an emergency is perhaps better understood in healthcare than anywhere else.

Fit-for-purpose and reliable security controls such as CCTV, access control, and intruder detection systems are critical for ensuring rapid responses by security personnel to alarms and incidents. Our 24/7 monitoring and servicing operations provide around-the-clock support for when you need it the most. Our national service networks ensure a skilled technician is on the scene quickly.



Visitor management and staff safety

Often the first clinical point of contact for patients, nurses are particularly vulnerable to violence by patients and visitors.

In addition to public messaging and other forms of deterrence, duress systems can facilitate a quick security presence. Additionally, Visitor Management Systems are fast becoming important tools for keeping track of people onsite, particularly for the purposes of COVID contract tracing and Health & Safety, and to support staff engaging with patients off-site we can advise on a range of remote worker security solutions.



Cyber security and data protection

In its 2020 Health Sector Snapshot, the Australian Cyber Security Centre (ACSC) reported that cybersecurity incidents relating to the Australian healthcare sector increased by 90% in 2020 compared to 2019.

Outside of government and individuals, the health sector reported the highest number of cybercrime incidents, and ransomware attacks have paralysed hospitals on both sides of the Tasman over the last 12 months. As a provider of converged security services, we can protect your people, facilities, and your data.



Latest, best in class technologies

We have deep channel partnerships with vendors trusted by hospitals and healthcare providers across Australasia for industry leading security, safety, communications and incident response systems.

Our partnerships with the leading manufacturers, including Care Tech Systems, Local Alarm Solutions (LAS), HealthSafe SecurePass, and many others, allow us to consistently update our offerings based on market trends and the latest technological innovations, and to do so at the most competitive prices possible.



The right solutions for specialised health facilities.

A Trusted Health Sector Partner

In addition to hospitals across Australia and New Zealand, we have been trusted to design, install and service integrated security risk management solutions in a range of specialised areas, including mental health and aged care facilities.

Mental Health

We deliver security solutions across a range of mental health facilities, from Prince Charles Adolescent Treatment Facility in Brisbane to Counties Manukau Health's Mental Health Clinic in Auckland and Capital & Coast District Health Board's Mental Health, Addiction, and Intellectual Disability Service in Wellington.

Within the mental health unit setting, a planned and communicative approach and ability to work around any events is key. The works can be variable and challenging, and our fully trained technicians understand the specificities not only of working in this specialised context but – importantly – they are skilled in the design and deployment of security systems and solutions that are fit-for-purpose for protecting mental health patients, staff, and visitors.

Aged Care

We are experienced in creating security solutions for aged care facilities that are aimed at ensuring the safety and security of residents, visitors, and nursing and aged care workers. This includes advising on, designing, and installing security and safety solutions, such as CCTV, intercoms, and personal safety devices specific for residents living with conditions such as Alzheimer's and dementia.

In addition to keeping residents and staff safe, the protection of restricted medications, health records and personal data, and the control of access to facilities and restricted areas are areas in which we can provide specialist advice on security policies and procedures, risk management, and the latest technology-enabled security solutions.

