

Service and Maintenance



opticsecuritygroup.com

When you install or upgrade your security systems Optic have a team of qualified and experienced security professionals on hand to ensure that your investment in protecting your people, information and assets is kept up to date and optimised whether that be hardware, software or procedure.

Optic offer a comprehensive range of service and maintenance programs that can be deployed to regularly check that all aspects of your security solutions are operating as designed, including project management and renewal of any licensing required, as well as ensuring you are kept up to date with any regulatory changes or recommended processes.

Optic can support you with call outs, remote support via email/phone and or full service monitoring. No matter your specific requirements from standard servicing to full suite end to end, 24/7 service, we have a plan to suit your needs. Let us help you stay open for business.

MAXIMISE YOUR INVESTMENT IN YOUR SECURITY INFRASTRUCTURE INVESTMENT

To maximise the performance, integrity, and longevity of installed systems, Optic Security offers service and maintenance programs across Australia and NZ

- Keep your investment maintained to ensure value for money.
- Ensure your system continues to meet your design criteria..
- Take advantage of manufacturer updates to software.
- Maintain compliance and insurance requirements.
- Ensure operator training and system use is optimised.
- Avoid personnel costs with embedded certified specialists at the site.
- Reduce budget variance associated with ignored upgrades and repairs.



GET PEACE OF MIND WITH A MANAGED SECURITY SERVICE THAT OPERATES 24/7

By utilising our skilled and licensed team of professionals with deep expertise and experience, Optic can give you peace of mind without you needing to invest in an expensive in-house team.

Optic Security Group is Australasia's leading converged security providers with over 1,000 customers, including government, commercial and defence organisations, and our 'PSR Capability' has been rated by the New Zealand Security Association audit as 'Managed'. We provide service and maintenance as a standalone offering or as part of an enterprise wide security and IT services portfolio.

You're in good hands.

GET IN TOUCH TODAY TO FIND OUT MORE!

For a no obligation discussion about how you can optimise your install with Service and Maintenance, contact us today.

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