

# Victoria University, Wellington

## CHALLENGE

New Zealand's capital city university is spread across three campuses and several sites throughout the Wellington CBD. Along with historic Kelburn Campus and Te Aro campus in the hip Cuba Quarter, Pipitea campus is located in the heart of Wellington with a range of modern and heritage buildings adjacent to the city's railway station and bus terminus. Add in several scattered halls of residence, sporting fields and carparks, and Victoria University Wellington's (VUW) facilities present a patchwork of complex security challenges dispersed throughout a busy business and government hub.



## PARTNERSHIP

Optic Security Group provides electronic security services to VUW, and has done so for over 20 years, supporting the **campus-wide CCTV network, access control system and integrated solutions.**

Optic has built a unique partnership with the University based on trust, which is crucial given the high-level technical knowledge and support required to keep the University's many and varied systems in good order.

Over the years, Optic has developed an intimate site knowledge of VUW's campuses, working closely with VUW staff, from the security management team, campus safety, and IT department to third party contractors. This partnership has allowed us to offer our full expertise to VUW across installation, integration, maintenance, repairs, and upgrades, including:

- **Gallagher access Control System and doors** installation, and management of a **campus network connection** comprising in excess of **1,300 access control doors** – the largest access control system in the country south of Auckland.
- Supply and installation of new **IP CCTV cameras** and commissioning of a new **Genetec Video Management System**. There are in excess of 400 cameras on campus – and increasing as the campus grows.
- Supply of **Mifare technology access cards** and support for the production of Photo ID cards to all student and staff members. Six card production booths support the enrolment process, contributing to a total of in excess of 90,000 cards.
- Supply and maintenance of **intruder alarm systems**, including all critical plant and environmental alarms requiring **24hr monitoring**. The alarm systems are directly integrated into **Gallagher FT**, encompassing in excess of 8,500 alarm points.
- Integration of various systems, including **Mass notification, intercom, panic alarms, HealthSafe SecurePass Visitor Management System, Centaman turnstile and speedgates, Syllabus Plus academic timetabling and resource scheduling solution, BACnet Plant alarm transport system, Banner ERP system, and Trident plant system.**

## VALUE ADD

Optic ensures the University's security systems are always on and always fit-for-purpose via a **Comprehensive Maintenance Agreement** covering service and maintenance of all security hardware, and a **Software Maintenance Agreement** covering upgrades and updates.

Our experienced Wellington team delivers technical support in relation to security devices installed on VUW networks, as well as administrative support and technical and operator training for the University's security system managers, supervisors and operators.

In addition to the experience and skills of our technical teams, Optic brings a wealth of expertise to our education sector security partnerships, including project management expertise, superior buying power, and channel partner relationships.

Being ahead of the curve means that we can add real value to multi-campus institutions like VUW, including offering integrated and centralised system visibility, monitoring, and reporting. Centralised management leads to a range of process efficiencies and more proactive asset management that minuses down-time and servicing costs.

Our Enterprise Security Risk Management approach delivers end-to-end management of our clients' security and safety risks – from identifying and assessing the risks to mitigating the risks with the right solutions and ensuring they remain always fit-for-purpose.